



Warranty Policy

THIS WARRANTY APPLIES SPECIFICALLY TO THE UNITED STATES AND CANADA. FOR COUNTRIES OTHER THAN THE UNITED STATES OR CANADA, PLEASE CONTACT YOUR DISTRIBUTOR OR AGENT, OR AMERICAN CLASSIC FOR FURTHER INFORMATION

1-Year Manufacturer Warranty For Purchases

American Classic warrants to the original retail purchaser that the American Classic product, for which they received this warranty, is free from defects in material and workmanship for a period of 1-year.

American Classic's sole obligation under this warranty is to repair or replace the product, at American Classic's option. This warranty only applies to the original owner and to product purchased through an American Classic authorized dealer.

NOT COVERED UNDER WARRANTY

This warranty does not cover products that have been purchased from online auctions such as but not limited to eBay.

This warranty does not cover damage occurring from and not limited to accidents, collisions with fixed or moving objects, alteration, neglect, misuse or abuse, lack of reasonable or proper maintenance, corrosion, improper assembly, repairs improperly performed or replacement parts improperly installed, modifications not recommended or approved in writing by American Classic, normal wear and tear, surface hazards such as potholes, rocks and ruts, over-inflation of tires, improperly installed rim strips, over tightening, under tightening and/or lack of regular maintenance, service or replacement.

This warranty does not cover products that have reached the end of their normal lifespan.

This warranty does not cover the lack of technical skill, competence, or experience or negligence of the purchaser, rider and/or mechanic.

This warranty does not cover cosmetic imperfections in the surface, finish, or appearance of the product that were apparent or discovered at the time of purchase of the product or damage occurring during shipment or transport of the product.

This warranty does not cover shipping costs to or from American Classic, or American Classic authorized dealers.

This warranty does not cover damage occurring during shipment of the products and such claims must be presented directly to the shipping carrier.

This warranty does not cover any product where the American Classic logo has been removed from the product.

This warranty does not cover any product where the American Classic serial number has been altered or removed from the product.

This warranty does not cover a hub or rim in which spoke holes have been skipped in the wheel building process.

This warranty does not cover front micro hubs or front mini hubs that are laced with crossed spoke patterns or laced spoke heads in.

This warranty does not cover high flange rear hubs laced less than 2 cross lacing pattern with alternating in and out bound spokes.

This warranty does not cover high flange rear hubs radially laced on either or both sides.

This warranty does not cover any wheel build performed by an independent wheel builder, not full time employed by American Classic.

LIMITATIONS OF IMPLIED WARRANTIES

The duration of any implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise, on this product shall be limited to the duration of the express warranty set forth above. In no event shall American Classic be liable for any loss, inconvenience or damage, whether direct, incidental, consequential or otherwise resulting from breach of any express or implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise with respect to this product except as set forth herein. Some locations may not allow limitations on how long an implied warranty lasts and some locations may not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

WARRANTY EXPLANATION

This warranty in no way replaces or is an extension of a complete bicycle manufacturer's warranty. Retailers and wholesale outlets for American Classic products are not authorized to modify this warranty in any way. It is the consumer's responsibility to regularly examine the product to determine the need for normal service or replacement. This warranty gives you specific legal rights, and you may also have other rights, which may vary from location to location.

RETURN PROCEDURE

To obtain inspection under this warranty, you must:

1. First, call 800-813-5545 or 813-885-9040 to obtain an RA# and log in your warranty request.
2. Send your insured package containing your American Classic product and your proof of purchase as the original owner, which can be in the form of the retail seller's original receipt, your charge or credit receipt, or other satisfactory proof to:

American Classic RA # _____
5420 Airport Blvd.
Tampa, FL 33634 USA

If you are issued a Return Authorization number, it does not mean that American Classic has accepted your warranty. The product will need to be sent to American Classic and inspected prior to making a decision whether it is covered by the warranty. American Classic's sole obligation under this warranty is to repair or replace the product, at American Classic's option. This warranty only applies to the original owner and to product purchased through an American Classic authorized dealer.

American Classic does not return damaged rims or other damaged products sent to us for warranty evaluation and claims.

Any postage, insurance or shipping costs incurred in sending your American Classic product for service are your responsibility.

Please insure your package for its replacement value in the event that your product is damaged during shipping.

For wheels, American Classic strongly suggests you use a carton box designed especially for wheels with adequate protective padding to reduce the risk of damage while shipping.

All personal items, including but not limited to cassettes, tires, tubes, rim tape, computer magnet, quick release skewers, must be removed from your wheel(s) before sending them in for service. American Classic is not responsible for any personal items sent in with a warranty product.

Once a Return Authorization number has been issued for the product return, you have a period of Ninety (90) days to return the goods for warranty evaluation. The warranty is void if American Classic does not receive the item within this Ninety (90) day period.